

Communications Committee Report

As Phase 3 of the water infrastructure project geared up in 2019, the Board of Trustees held an Open House December 4th and 5th at the SPID office. Numerous residents attended over the 2 nights, viewing the design plans, getting answers to the many questions they had and providing valuable feedback. As Phase 3 moved forward with construction, the Ratepayers Liaison team took the lead on communicating important announcements regarding the construction, as well as problem-solving with residents when issues arose. The Ratepayer Liaison Team continues to be available to discuss issues ratepayers may have. If you have a concern regarding the water system or fire protection service, please don't hesitate to contact them (phone or email):

- Jackie Ainsworth cell: 250 702 6000, jackie@fannybaypearl.ca
- Dave Shepherd office: 250 335 0551, dave.shepherd@spid.ca

The Fanny Bay Flyer continues to be one of our primary means of communication with ratepayers. Along with notices for seasonal events, we have also focused on informational topics of interest, such as water conservation, seasonal fire safety topics and outdoor burning regulations.

In addition to the Flyer, ratepayers receive information and updates via our website spid.ca, the resident contact email list, posters at mailbox bulletin boards, the Fanny Bay Community Facebook page, a yearly Ratepayer Newsletter, Canada Post mailings, the Fanny Bay Community Hall notice board and in some cases, hand delivered notices to the homes of ratepayers.

Entrance Signboard

The signboard at the entrance to Ships Point remains a welcoming and informative feature of our community. Please refer to it for water conservation as well as fire conditions and yard burning information.

Our continued thanks to Suzanne Murray, who tends the welcoming floral display.

Email List

SPID has been collecting email addresses in order to develop a comprehensive email distribution list of SPID ratepayers. It is used to send notices regarding such things as burn bans and drought levels, and is critical for short-term notice as unexpected situations, such as water disruptions, arise. If you haven't yet submitted your email address, please contact our administrator, Nina LeBlanc, shipspt1@shaw.ca or 250 335 0551. As required by law, your privacy will be protected.

It has been an honour to serve these past 3 ½ years.

Respectfully submitted,

Allyson Roy

Chair, Communications Committee